

APPLICATION FORM: TEMPORARY INTERNET LEASED LINE SERVICE

1. Date*: DD/ MM /YYYY

2. Organization/Individual/Billing Details:

a) Name*:

b) CID / Business License No* :....

c) Present Address*:

d) Mobile No. for SMS Bill*: e) Alternative Mobile/Phone No*:

f) Email for bill*:

(All the invoice for this service will be send over the email. We recommend all our clients to check the spam folder or inform us if incase the email bill aren't delivered on time)

1. Package Subscription:

Package Name	BW (Mbps)	Rate (Nu)	Validity (Days)	Please select one			
30 Mbps Weekly	30	7,000	7				
50 Mbps Weekly	50	11,667	7				
100 Mbps Weekly	100	18,667	7				
BW above 100Mbps	Rates per additional Mbps: Nu. 187/Week						

4.Location of Installation

5. Preferred Start Date: DD/ MM /YYYY Preferr 6. Document Type: CID Trade License Concern letter

Preferred End Date: DD/ MM /YYYY

I/We hereby declare that all the information provided are true and correct. I/We also agree that we will not supply or share Internet access to any other third parties and make the bill payment within the due date.



STANDARD ONE-TIME SETUP COST IS NU 5,000 FOR INTERNET LEASED LINE IS NON-REFUNDABLE UNDER ANY CIRCUMSTANCE.

Depending on the type of equipment used to provide connectivity, one-time setup cost may exceed Nu. 5000. Client shall pay the difference (say, "Nu X") upfront. If the Client fills up Service Termination Form within FIVE working days starting from the day following installation date and submits it to our concerned Regional Manager, he or she shall be eligible for the refund of the differential amount (i.e., "Nu X"). Client's right to refund shall lapse after FIVE working days following the completion of installation.

Note for customers:

• Any equipment installed by TICL at the Client premises for provisioning of the requested service are owned by TICL. Client agrees to replace or repay the cost invoiced by TICL in case the equipment are damaged due to negligence by Client or otherwise. In time of surrendering the service client shall hand over the equipment to TICL.

• For 5G CPE device: In the event of damage of the device due to events apart from force majeure and within first 12 months of service subscription period, client has to pay device cost depending on the type of device (indoor or outdoor) used. Nu. 19,380 if it is Outdoor 5G CPE. Nu. 12,540 if it is Indoor 5G CPE.

• Customers availing any of the Packages will be charged in blocks of 7 days irrespective of the number of days opted to utilize the service. Our billing shall auto-renewed the service after every 7 days of initiation of billing if the service availed is more than the validity date. After the bill is generated, the client must make the payment within 10 days from the date of billing or in advance.







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Tashi InfoComm Private Limited

INTERNET LEASED LINE GUARANTOR FORM

Name of Guarantor*:

Date of Birth: DD / MM / YYYY. Mobile No:		
Alternate Mobile No:	Email Id	
Document number / Citizen ID No:		
Contact Detail (Present Residential Address):		

Contact Details (Office Address)	Permanent Address
Office Name:	
	Village:
Telephone:	
Mobile:	Geog:
Address:	
	Dzongkhag:

I hereby undertake to stand as guarantor for Mr. / Ms..... for availing Internet leased line connection from TashiCell. In the event of default on the part of the applicant to pay the outstanding dues for the services availed. I undertake to repay the outstanding amount along with service fee and penalty.



Date: DD / MM / YYYY

Document Check list for customer.

Please kindly check and submit all the document listed below.

- $\hfill \mbox{Duly}$ filled up ILL application form
- Copy of CID/Business License/ Power of Attorney (if Applicant)
- Duly filled ILL Guarantor Form
- $\hfill\square$ CID copy of Guarantor.







P.O Box 1502, Samten Lam, Thimphu, Bhutan

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Tashi InfoComm Private Limited

INSTALLATION DETAIL FORM (FOR OFFICIAL USE ONLY)

Fill in form received after proper verification of documents:

MSISDN Number	r:	9)	7	5	7	7]			
SIM Card no:	8	9	7	5	7	7	0)	7						

Signature.....

Name:

Date: DD / MM / YYYY

B) To be filled by TashiCell: 1. Installation Date:	6. List of Equipment Installed						
2. Service Activation Date:	ii)						
3. No. of Public IP Address Allocated:	iii)						
4. Billing Effective Date	iv)						
5. Application Ref: TICL/OD/ISP/	v) IMEI of 5G Device						
	vi) IMEI of 5G Device						

Service parameters and pricing

- i. Bandwidth: Up to..... kbps/mbps
- ii. Minimum Subscription period.....
- iii. One Time Setup charges: Nu.....
- iv. Monthly recurring: Nu.....
- v. Annual recurring (IP Address): Nu.....
- vi. Service Provisioned over:
 Proxim 5G CPE (Indoor) 5G CPE (outdoor)
- vii. Support for Standard: 8x5 (8hours 5 working days) Response Time: < 2 hours.
- viii. Support for Premium: 24x7 (24 hours 7 days) Response Time: < 1 hours.



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